

JEFFREY M. NELSON Chief Legal Officer

Office of Regulatory Staff 1401 Main Street Suite 900 Columbia, SC 29201 (803) 737-0800 ORS.SC.GOV

January 30, 2020

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE:

Residential Customer Bill of Rights for Electric, Gas, Telecommunications,

Wastewater, and Water Customers

Dear Ms. Boyd:

By this letter, the South Carolina Office of Regulatory Staff ("ORS") hereby notifies the Public Service Commission of South Carolina ("Commission") of minor revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater and Water Customers.

The attached Residential Customer Bill of Rights include revisions to the ORS web address and a telephone number. No substantive revisions have been made.

If you have any questions, please contact me.

Sincerely,

Jeffrey M. Nelso

cc: Joseph Melchers, Esquire (via e-mail)